

Position Description



| | |
|--------------------------|--|
| Position Title | Onboard Services Technician |
| Position No | 00033904 |
| Delegation Level | 006 |
| Job Designation | Onboard Services Technician |
| Organisational Unit | Onboard Operations Brisbane Regional Operations |
| Work Centre | Roma Street |
| Position Type | Permanent |
| Rail Safety Worker | Yes |
| Medical Fitness Standard | NHS Cat 4 Other (No Medical Required) |
| Performance Plan Type | Team Member - CEMP |
| Shiftworker | Yes |
| Classification (Range) | ET2 ELA .3 - ET2 ELA .3 |
| Pay Scale Type | OBST |
| Reports to Position | Operation Coordinator Brisbane |

QUEENSLAND RAIL VALUES:

1 Queensland Rail - We do better together
Treat others with respect - We appreciate everyone's contributions and differences
Empower our people - We have confidence in our people
Act Safely - We work safe, to go home safe
Make a positive difference - We learn from today, to improve tomorrow

Position Purpose

To provide the optimum standard of service to Queensland Rail customers by ensuring that all Onboard inservice equipment is reliable and operating effectively and that the needs of passengers are met in accordance with Queensland Rail policy.

Position Responsibilities

1. Ensure all train electrical supply equipment is reliable and operated in a correct and safe manner.
2. Ensure all train air conditioning, water and air supply and catering equipment is maintained and operating correctly.
3. Ensure the well-being of customers by checking the cleanliness of the train and the operation of all inservice equipment and facilities at regular intervals, taking appropriate action to rectify any faults.
4. Provide electrical supply connections to train consists at out depots ensuring the train is supplied in a correct and safe manner.
5. Communicate details of inservice equipment faults and problems to the Passenger Services Supervisor, as well as record in the relevant log book.
6. Ensure loading and unloading of customer baggage is carried out.
7. Perform other duties as required by the Passenger Services Supervisor.

Additional Factors

The appointee will be required to :-

- Comply with Queensland Rail's Code of Conduct;
- Observe all legal and safety obligations of the organisation;
- Work outside normal business hours;
- Qualify as a Passenger Attendant;
- Attend relevant training as required.

Position Description



What is the key selection criteria

1. High level of skill in diagnostic and repair of mobile diesel powered electrical generating power supply systems.
2. High level of skill in diagnostic and repair of transport air conditioning systems.
3. Substantial skills in quality customer service.
4. Sound interpersonal and oral communication skills.
5. Sound skills in working in a harmonious team environment.
6. Knowledge of and willingness to commit to and work within Queensland Rail's and Behaviours.

Pre-employment Checks:

Not Applicable

Pre-employment Qualifications:

What qualifications do I need to hold prior to applying for the position?:

- 40003891 Advanced Resuscitation
- 40004677 Provide Basic Emerg Life Supp
- 40003802 Provide CPR 12 Mths
- 40003803 Provide First Aid
- 20300350 Elec Fitter and Mech - Licence
- 40003357 Low Voltage Rescue (12 Mths)

Health, Safety and Environment Responsibilities

Comply with the overarching document called Health, Safety and Environment Responsibilities MD-11-6843 located in the Safety and Environment Management System.

Personal Protective Equipment needs:

Refer to relevant business instructions.

Safety Publications

Refer to relevant business instructions.

Please Note:

Queensland Rail has a random alcohol and other drug testing program.
Testing can occur anywhere, at any time, on any day.