Position Title	**ICT Program Manager**

Position No	00070453
Delegation Level	006
Job Designation	Manager
Organisational Unit	ICT Delivery
	Digital Delivery
Work Centre	Brisbane
Position Type	Permanent
Rail Safety Worker	No
Medical Fitness Standard	Refer to relevant business instructions.
Performance Plan Type	Team Member/Tech Prof
Shiftworker	No
Classification (Range)	AS7 .1 - AS7 .4
Pay Scale Type	ASPT
Reports to Position	Program Delivery Manager

QUEENSLAND RAIL VALUES:

1 Queensland Rail - We do better together
Treat others with respect - We appreciate everyone's contributions and differences
Empower our people - We have confidence in our people
Act Safely - We work safe, to go home safe
Make a positive difference - We learn from today, to improve tomorrow

Position Purpose

The coordination and management of the portfolio of ICT projects of one
or more customer segment to ensure that interdependencies and synergies
are managed and business outcomes are achieved through successful
delivery.

Position Responsibilities

1. Develop a detailed knowledge of the business operations and strategic
   direction of one or more customer segments to assist/influence
   customer segment stakeholders scope and prioritise business
   improvement initiatives.
2. Manage and coordinate the program of active and pending projects for
   one or more customer segment so that each individual project is given
   the best chance of success while at the same time maximising the
   value to the customer segment and Queensland Rail as a whole.
3. Manage delivery across the ICT portfolio of one or more customer
   segment through effective liaison with respective project managers to
   align Customer priorities with project status, issues, risks and
   dependencies.
4. Establish and actively manage the relationship with program and
   project business owners within one or more customer segment to ensure
   business benefits are identified and realised.
5. Manage relationships within ICT department and ICT partners to
   promote optimum delivery outcomes.
6. Contribute actively to a learning organisation through :
   - Maintaining awareness of technology advances;
   - Ensuring that skills and competencies are kept relevant;
   - Demonstrating "team-player" behaviours through sharing of skills
     and knowledge; and
  - Fostering a professional network.

Additional Factors

The appointee will be required to :-
- Comply with Queensland Rail's Code of Conduct;
- Observe all legal and safety obligations of the organisation;
- Work outside normal working hours;
- Travel intrastate and/or interstate;
- Attend training and undertake professional development.

What is the key selection criteria

1. High level of skill in program and project management within large organisation, managing internal and external service providers.
2. High level of skill in negotiating and managing multi-million dollar vendor contracts for the provision of ICT services to the organisatio
3. High level of people leadership skills with strong influencing, interpersonal, communication and negotiation skills.
4. High level of conceptual, analytical and problem solving skills.
5. High level of written and verbal communication skills with particular strengths in negotiating, influencing, facilitating and presenting information.
6. Knowledge of and willingness to commit to and work within Queensland Rail's Values and Behaviours.

Pre-employment Checks:

Not Applicable

Health, Safety and Environment Responsibilities

Comply with the overarching document called Health, Safety and Environment Responsibilities MD-11-6843 located in the Safety and Environment Management System.

Personal Protective Equipment needs:

Refer to relevant business instructions.

Safety Publications

Refer to relevant business instructions.

Please Note:

Queensland Rail has a random alcohol and other drug testing program.
Testing can occur anywhere, at any time, on any day.