

Position Description



Position Title	Fault Coordinator
Position No	00032030
Delegation Level	007
Job Designation	Network Technician (Control Centre)
Organisational Unit	Operational Systems SEQ Assets
Work Centre	Brisbane
Position Type	Permanent
Rail Safety Worker	Yes
Medical Fitness Standard	NHS Cat 3 ATTP
Performance Plan Type	Team Member - PPR
Shiftworker	Yes 7 Day Worker
Classification (Range)	ET3 ELA .3 - ET3 ELA .3
Pay Scale Type	Network E & T
Reports to Position	Coordinator Operational Sys

QUEENSLAND RAIL VALUES:

1 Queensland Rail - We do better together
Treat others with respect - We appreciate everyone's contributions and differences
Empower our people - We have confidence in our people
Act Safely - We work safe, to go home safe
Make a positive difference - We learn from today, to improve tomorrow

Position Purpose

Monitor and maintain the integrity of the Signalling system with particular regard to ensuring safe and reliable operation, identifying faults and irregularities and coordinating maintenance and fault repair work.

Position Responsibilities

1. Monitor the signalling system constantly for efficient and effective operation and identify and investigate faults, irregularities and potential system and operational limitations, utilising electronic and PC based data and software systems.
2. Provide a proactive response and effective coordination and/or rectification to system faults thus minimising train delays and system downtime to ensure on time running performance objectives are met.
3. Provide detailed technical advice to field staff in relation to signalling equipment to ensure efficient fault rectification.
4. Ensure the maintenance of the operational control equipment at Mayne Control Centre is performed in accordance with relevant standards and procedures.
5. Communicate clearly and effectively with field staff to ensure safe and reliable operation of the signalling system, and liaise with train controllers, supervisors from other sections and external authorities as required.
6. Maintain and input data entry accurately into the Fault Recording system.
7. Produce reports on system performance and system investigations as required.
8. Develop and maintain documentation regarding system configuration and system testing procedures.

Position Description



Additional Factors

The appointee will be required to :-

- Comply with Queensland Rail's Code of Conduct;
- Observe all legal and safety obligations of the organisation;

The appointee will be required to:-

- Operate in an autonomous manner within policy guidelines by exercising initiative and independent judgement;
- Work without direct supervision;
- Work scheduled shifts including weekends and public holidays;
- Work outside scheduled shifts as required;
- Undertake further training considered necessary for the safe and effective performance of the duties associated with this position;
- Observe all safety and legal obligations of the organisation.

What is the key selection criteria

1. Substantial skill in analysing electronic data and information to confirm correct system operation and provide a timely response to faults.
2. Substantial knowledge of railway operations, signalling systems and equipment, and the relevant standards and procedures.
3. Substantial skill in the maintenance and repair of signalling control systems and interlocking equipment.
4. Substantial interpersonal, written and oral communication skills with an emphasis on customer service.
5. Substantial skill in the operation of Personal Computer based data and software systems.
6. Sound skill in establishing and documenting work procedures.

Pre-employment Checks:

Not Applicable

Pre-employment Qualifications:

What qualifications do I need to hold prior to applying for the position?:

20300281 Nat Drv Lic C (Qld A < 09.04.96)
40010252 G_Cert IV Rail Signalling
40010051 G_Electrical Mechanic Licence

Health, Safety and Environment Responsibilities

Comply with the overarching document called Health, Safety and Environment Responsibilities MD-11-6843 located in the Safety and Environment Management System.

Personal Protective Equipment needs:

Head and Face protection
Eye Protection
Hearing Protection
Hand Protection
High Visibility Clothing
Safety Footwear
Sunscreen SPF 15+

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Safety Publications

Refer to relevant business instructions.

Please Note:

Queensland Rail has a random alcohol and other drug testing program.

Testing can occur anywhere, at any time, on any day.