

Position Description



Position Title	Senior Operations Interface Adviser
Position No	00002612
Delegation Level	006
Job Designation	Operations Advisor
Organisational Unit	Supply Chain Capacity Coordination Regional Operations
Work Centre	Townsville
Position Type	Permanent
Rail Safety Worker	Yes
Medical Fitness Standard	NHS Cat 1 High Level SCW
Performance Plan Type	Team Member/Tech Prof
Shiftworker	No
Classification (Range)	AS6 .1 - AS6 .4
Pay Scale Type	ASPT
Reports to Position	Supply Chain Interface Manager

QUEENSLAND RAIL VALUES:

1 Queensland Rail - We do better together
Treat others with respect - We appreciate everyone's contributions and differences
Empower our people - We have confidence in our people
Act Safely - We work safe, to go home safe
Make a positive difference - We learn from today, to improve tomorrow

Position Purpose

Maximise operational and network efficiency by delivering solutions aligned with Queensland Rail's safety management system and business directives for relevant stakeholders. Provide customer-focussed solutions for yard capacity management to streamline network operations, addressing property issues, community engagement, connection agreements, audits, risk assessments, and network incident response and investigations.

Position Responsibilities

1. Provide advice and direction to all relevant stakeholders through the appropriate consultation processes that contribute to the ongoing development of effective operational and network efficiencies.
2. Review operator performance and develop operational solutions to improve performance on the network , including providing advice for all conceptual operating plans, to ensure operators entitlements are delivered in accordance with agreements for the region.
3. Develop and maintain yard capacity templates for all yards across the Regional Network in the Master Train Plan to ensure efficient network and yard utilisation.
4. Develop and implement corridor performance initiatives through effective interfaces with supply chain customers, stakeholders, adjoining landowner and cane crossing interfaces, leases and connection agreements.
5. Provide advice across the Regional Network to address compliance, standards, capacity issues, project commissioning, and design enhancements. Develop and implement strategies to improve and ensure consistency throughout the region.
6. Perform the role of Queensland Rail Commander to manage the onsite incidents and accidents involving complex problems and situations,

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regarding stakeholders/operators and liaise with the relevant emergency services and Network Control Centre/Incident Coordination Team.

7. Develop and implement Safeworking initiatives and strategies for the reduction of operational safety incidents, improved safeworking procedures and processes and to enable compliance to Queensland Rail's Safeworking Standards and Specifications.
8. Engage and influence the workforce by creating a performance culture that reflects a high level of output, teamwork, collaboration and builds organisational capability, providing linkage to strategy and a service excellence.
9. Perform planning, capacity analysis and scheduling tasks as required by the Regional Manager Strategic Planning.

Additional Factors

The appointee will be required to :-

- Comply with Queensland Rail's Code of Conduct;
- Observe all legal and safety obligations of the organisation;
- Undertake further training and professional development;
- Work outside normal hours as required;
- Travel intrastate and interstate;
- Carry out additional functions relevant to the location.

What is the key selection criteria

1. Extensive knowledge of train operations and train planning concepts including relevant policies, procedures and operational systems.
2. High level of skill in planning and managing capacity utilisation and operational activities on the network.
3. High level of skill in problem analysis and the implementation of both long term and short term solutions to achieve organisational objectives.
4. High level of skill in planning and managing capacity utilisation and operational activities in the field operations environment.
5. High level of communication skills including interpersonal, consultation, negotiation and conflict resolution skills to achieve business objectives.
6. Substantial skills in the use of information technology and systems, focussing on monitoring, recording and reporting systems, utilised within the network environment.
7. Knowledge of and willingness to commit to and work within Queensland Rail's Values and Behaviours.

Pre-employment Checks:

Not Applicable

Health, Safety and Environment Responsibilities

Comply with the overarching document called Health, Safety and Environment Responsibilities MD-11-6843 located in the Safety and Environment Management System.

Personal Protective Equipment needs:

Refer to relevant business instructions.

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Safety Publications

Refer to relevant business instructions.

Please Note:

Queensland Rail has a random alcohol and other drug testing program.

Testing can occur anywhere, at any time, on any day.