

Position Description



Position Title	Onboard Services Technician (Relief)
Position No	00046354
Delegation Level	006
Job Designation	Onboard Services Technician (Relief)
Organisational Unit	Onboard Operations Brisbane Regional Operations
Work Centre	Roma Street
Position Type	Permanent
Rail Safety Worker	Yes
Medical Fitness Standard	NHS Cat 4 Other (No Medical Required)
Performance Plan Type	Team Member - CEMP
Shiftworker	Yes
Classification (Range)	ET2 ELA .3 - ET2 ELA .3
Pay Scale Type	OBST
Reports to Position	Operation Coordinator Brisbane

QUEENSLAND RAIL VALUES:

- 1 Queensland Rail - We do better together
- Treat others with respect - We appreciate everyone's contributions and differences
- Empower our people - We have confidence in our people
- Act Safely - We work safe, to go home safe
- Make a positive difference - We learn from today, to improve tomorrow

Position Purpose

To provide the optimum standard of service to Queensland Rail customers by ensuring that all Onboard inservice equipment is reliable and operating effectively and that the needs of customers are met in accordance with Queensland Rail policy.

Position Responsibilities

1. Ensure all train electrical supply equipment is reliable and operated in a correct and safe manner.
2. Ensure all train air conditioning, water and air supply and catering equipment is maintained and operating correctly.
3. Ensure the well being of passengers by checking the cleanliness of the train and the operation of all inservice equipment and facilities at regular intervals, taking appropriate action to rectify any faults.
4. Provide electrical supply connections to train consists at out depots ensuring the train is supplied in a correct and safe manner.
5. Communicate details of inservice equipment faults and problems to the Passenger Services Supervisor, as well as record in the relevant log book.
6. Ensure loading and unloading of customer baggage is carried out.
7. Perform other duties as required by the Passenger Services Supervisor.

Additional Factors

- The appointee will be required to :-
- Comply with Queensland Rail's Code of Conduct;
 - Observe all legal and safety obligations of the organisation;
 - Work outside normal business hours;
 - Qualify as a Passenger Attendant.

Position Description



- Attend relevant training as required

The appointee may be required to:

- Relieve at other depots as required.

What is the key selection criteria

1. High level of skill in diagnostic and repair of mobile diesel powered electrical generating power supply systems.
2. High level of skill in diagnostic and repair of transport air conditioning systems.
3. Substantial skills in quality customer service.
4. Sound interpersonal and oral communication skills.
5. Sound skills in working in a harmonious team environment.
6. Knowledge of and willingness to commit to and work within Queensland Rail's and Behaviours.

Pre-employment Checks:

Not Applicable

Pre-employment Qualifications:

What qualifications do I need to hold prior to applying for the position?:

- 40003891 Advanced Resuscitation
- 40004677 Provide Basic Emerg Life Supp
- 40003802 Provide CPR 12 Mths
- 40003803 Provide First Aid
- 20300350 Elec Fitter and Mech - Licence
- 40003357 Low Voltage Rescue (12 Mths)

Mandatory Qualifications (If not already held, I will gain these when in position)

- 40007588 Wunya Induction
- 40008382 PCI DSS Cardholder Data Security
- 30000912 Communications (QNRP)
- 30000908 Safely Access the Rail Corridor (QNRP)
- 40006426 Apply Fatigue Management Strategies
- 40001627 Building Emergency Procedures
- 30000891 OBCS Emergency Evacuation
- 40008876 Working in the Electrified Territory
- 40011195 Accident emergency procedure Prac
- 00001432 Food Hygiene
- 40011196 OBCS Assistance to Customers Assessment
- 40004986 Responsible Serv of Alcohol
- 40008658 NHS Cat 4 Other (No Medical Required)

Enterprise Qualifications (If not already held, I will gain these when in position)

- 40009601 Code of Conduct Refresher
- 30000835 Local Induct
- 40012230 TBT OBCS ETT inactive cab access req
- 40008169 Food Hygiene Refresher
- 20500205 OBCS Passenger Attendant
- 40010404 Onboard Services Technician Competency
- 40008175 Responsible Serv of Alcohol Refresher

Health, Safety and Environment Responsibilities

Comply with the overarching document called Health, Safety and Environment Responsibilities MD-11-6843

Position Description



located in the Safety and Environment Management System.

Personal Protective Equipment needs:

Refer to relevant business instructions.

Safety Publications

Refer to relevant business instructions.

Please Note:

Queensland Rail has a random alcohol and other drug testing program.
Testing can occur anywhere, at any time, on any day.