

Position Description



Position Title	Manager SAP Applications
Position No	00080300
Delegation Level	004
Job Designation	Manager
Organisational Unit	SAP Applications ICT Operations
Work Centre	Brisbane
Position Type	Permanent
Rail Safety Worker	No
Medical Fitness Standard	Refer to relevant business instructions.
Performance Plan Type	Lead Others
Shiftworker	No
Classification (Range)	Contract
Pay Scale Type	Contract
Reports to Position	GSM ICT Operations & Service Management

QUEENSLAND RAIL VALUES:

1 Queensland Rail - We do better together
Treat others with respect - We appreciate everyone's contributions and differences
Empower our people - We have confidence in our people
Act Safely - We work safe, to go home safe
Make a positive difference - We learn from today, to improve tomorrow

Position Purpose

Lead and manage the SAP Applications team to provide functional enhancements and support services, across all SAP products in accordance with Queensland Rail's business needs.

Position Responsibilities

1. Manage the SAP Applications Team and build a high performing team by fostering continuous learning and uplifting digital skills in SAP technologies and agile delivery.
2. Define and lead the roadmap for SAP S/4HANA migration and future state architecture, aligning with enterprise transformation goals.
3. Establish governance frameworks for SAP applications, including cloud-based solutions, ensuring compliance, security and optimal integration.
4. Champion advanced analytics and reporting capabilities within SAP platforms to enable data driven decision making.
5. Embed robust cybersecurity practices and risk management strategies within SAP operations to safeguard critical business data.
6. Develop strategic partnerships with SAP vendors and technology partners to leverage innovation and accelerate delivery.
7. Drive initiatives to embed AI, machine learning, and process automation within SAP solutions for efficiency and predictive insights.
8. Establish frameworks to measure and track business value and benefits realization from SAP initiatives, ensuring ROI and alignment with enterprise objectives.
9. Oversee service delivery, resource planning and budget management for

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SAP operations and projects, ensuring adherence to IT Service Management disciplines.
10. Assist with budget planning and adherence for all SAP Operational and Capital maintenance requirements.

Additional Factors

The appointee will be required to :-

- Comply with Queensland Rail's Code of Conduct;
- Observe all legal and safety obligations of the organisation;

What is the key selection criteria

1. High level of skill in leading SAP strategy and operations in a large and complex, multi-disciplinary IT environment.
2. Extensive knowledge of SAP S/4Hana, cloud solutions, and emerging technologies.
3. High level of leadership and people management skills with a focus on digital capability uplift.
4. Substantial knowledge in managing governance, cybersecurity and risk in SAP landscapes.
5. High level of skill in vendor management and fostering innovation through partnerships, both internal and external.
6. High level of skill in aligning SAP initiatives with sustainability and ESG objectives.
7. High level of skill in tracking business value and benefits realisation.
8. Knowledge of and willingness to commit to and work within Queensland Rail's Value and Behaviours.

Pre-employment Checks:

Not Applicable

Health, Safety and Environment Responsibilities

Comply with the overarching document called Health, Safety and Environment Responsibilities MD-11-6843 located in the Safety and Environment Management System.

Personal Protective Equipment needs:

Refer to relevant business instructions.

Safety Publications

Refer to relevant business instructions.

Please Note:

Queensland Rail has a random alcohol and other drug testing program.
Testing can occur anywhere, at any time, on any day.